FEMA Infrared Thermometers Available to Critical Infrastructure Workers Through IOWARN Network

A limited supply of Infrared thermometers has been made available to utilities that are implementing procedures requiring employees to undergo a temperature scan at the beginning of each work day or desire to have one on hand to confirm an employee’s temperature during the day if they begin to feel ill.

IHSEM provided the thermometers to Iowa Rural Water and IAMU to distribute to Critical Infrastructure throughout the state. Since mask distribution points were already in use, Iowa Rural Water delivered thermometers to these locations in each region. Infrared thermometers will be available for pickup at specific water/wastewater utilities listed below in each of the six IDNR Regions. Contact the Distribution Point closest to you to arrange pickup.

Procedures for picking up a thermometer are the same as for the masks at each location.

Water/Wastewater Utility’s in each region have provided the location and instructions on how to request and pick up a thermometer in a minimal contact manner below. **NOTE: If you desire additional masks you may pick up an additional 10 masks (two packs) per employee as well.** We encourage you to contact your neighboring communities and pick up a thermometer and masks for them as well. You **MUST** inform the pickup location which systems you are picking up for if they are Water or Wastewater and how many employees at each.

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**Site # 1: Region 1 - Waterloo**
**Pickup Location:** 325 Sycamore St. Waterloo IA
**Pickup Instructions:** Email request to: ryan.manahl@waterloo-ia.org Provide: Utility name, Water or Wastewater, PWS or NPDES #, and number of employees. Thermometer or Masks can be picked up the following day from 8am – 9:30 am or 10am – 12:00pm at the west overhead door across from the Post Office. The facility is locked. Upon arrival remain in your vehicle and call Ryan at 319-415-5340, the masks will be brought out to your vehicle.

**Site # 2: Region 2 - Mason City**
**Pickup Location:** Water Plant 339 13 St NE Mason City IA
**Pickup Instructions:** Email request to region2masks@masoncity.net or call 641-421-3683 between the hours of 8:00 AM to 3:00 PM Monday thru Friday. Provide: Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometer or Masks will be bagged and marked with the utility name on it for pick up and placed in the front entrance of the plant office. Pick up hours will be from 10:00 AM to 3:00PM Monday thru Friday. 641-421-3683
Site #3: Region 3- Sioux City
**Pickup Location:** Water Plant 1101 Tri View Ave. Sioux City IA 51104
**Pickup Instructions:** Send email request to bpuetz@sioxcity.org  **Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks can be picked up the following day by pulling up to front entrance (South Gate) and push the call button. Tell the operator who you are and where you are from. Proceed to the front entrance of the main building, ring the doorbell and someone will meet you at the front door with your thermometers or masks. Problems call: 712-279-6150

Site # 4: Region 3 - Storm Lake
**Pickup Location:** Water Plant 6011 Hwy 110 Storm Lake IA
**Pickup days & times:** Monday, Tuesday, Wednesday 9:00am to 12:00pm
**Pickup Instructions:** Email request to: sstewart@stormlake.org  **Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Use South entry gate and enter the front door that is marked for “Mask Pickup”. Thermometers or Masks will be bagged and marked with the utility name on it for pick up on a table inside the door.  Problems call: 712-291-2682

Site #5: Region 4- Council Bluffs
**Pickup Location:** Water Plant 2000 N 25th St Council Bluffs IA 51501 (I 29 exit 55)
**Pickup Instructions:** Email request to: fbouska@cbwaterworks.com  **Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks will be bagged and marked with the utility name on it for pick up the following day at the shipping & receiving door (ring bell). Problems call: 712-328-1006 ext. 1022

Site #6: Region 5- Ames
Pickup Location: Water Plant 1800 E 13th St Ames Iowa 50010
Pickup Instructions: Email request to hpeterson@cityofames.org  **Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks can be picked up the following day by entering at the main entrance on the east side of the building. Thermometers or Masks will be bagged and marked with utility name on a table in the lobby. Problems call: 515-239-5150

Site #7: Region 5- Marshalltown
**Pickup location:** 205 E State St. Walk in door on East side of building
**Pickup Instructions:** Email request to questions@marshalltownwater.com  **Provide:** Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks will be bagged and marked with utility name on a table inside east door. Problems call:641-753-7913
Site #8: Region 5 - Rathbun Regional Water Association East Treatment Plant
Pickup location: 16166 Hwy J29 Centerville IA 52544
Pickup Instructions: Email request to: j buckingham@rrwa.net Provide: Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks can be picked up the following day between 8am – 4pm. Enter gate and follow signs to East treatment plant overhead door, enter walk in door. Thermometers or Masks will be bagged and marked with utility name on a table inside the walk-in door. Problems: call (641) 895-7353

Site #9: Region 6 - RRWA East Distribution Shop Salem IA
Pickup location: 1677 Salem Rd. Salem IA 52649
Pickup Instructions: Email request to: j buckingham@rrwa.net Provide: Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks can be picked up the following day between 8am – 9am. Thermometers or Masks will be bagged and marked with utility name on a table inside the large overhead Wash Bay door. Problems call: (641) 895-7353

Site #10: Region 6 - Iowa City
Pickup Location: Water Plant (Customer Entrance) at 80 Stephen Atkins Drive Iowa City IA 52240
Pickup Instructions: Send email request to-4dceb@iowa-city.org Provide: Utility name, Water or Wastewater, PWSID or NPDES #, and number of employees. Thermometers or Masks can be picked up the following day between 8am – 4pm. Packages will be clearly marked with the Utility name on a table in the front lobby. Problems call:319-356-5160

JOIN IOWARN TODAY
These times highlight the importance of being part of a WARN network. IOWARN is a Water/Wastewater Agency Response (WARN) network, a group of utilities committed to helping each other conduct response and recovery operations. A WARN provides a system of aid that may be utilized by water/wastewater utilities requiring emergency assistance from member utilities. There is no cost or obligation to be a member, go to http://iowarn.org/ print and sign the agreement and return a scanned copy to IOWARN Chair, John Lins lins@dmww.com 515-208-1993.

“If you fail to plan you are planning to fail”

Benjamin Franklin